



ACCESSIBILITY & SPECIAL NEEDS

The Music Hall Lobby and the Parquet, Dress Circle & Wheelchair Seating sections of the Troy Savings Bank Music Hall are wheelchair accessible.

Patrons requiring the elevator are advised to arrive early. Service animals are welcome.

Personal Assisted Listening Receivers are available at no cost at the Concierge Desk in the Music Hall Lobby and may be checked out with a valid ID.

Each patron, including children of any age, must have an individual ticket to enter a performance at the Troy Savings Bank Music Hall. For information on suitability of a particular performance, please visit the individual show pages in our season calendar.



GROUPS SAVE!

TROY
SAVINGS BANK

MUSIC HALL

1875

BRING A GROUP

There's no better way to enjoy Troy Savings Bank Music Hall than with friends and colleagues! Create happy memories that last a lifetime when you bring a group to the Music Hall. Groups of 10+ receive:

SAVINGS!

Gather your family, co-workers, students and music lovers: groups receive up to 15%* off the single ticket price for most Music Hall presentations.

PREFERRED SEATING!

It's never too early to start planning! We can arrange to have your group sit together for the event of your choice. Based on availability, you can often add to your reservation later.

GREAT SERVICE!

Receive personal professional service to make your group's experience unforgettable. We can provide performance suggestions, dining and parking options, and help with seat selection.

THE CHANCE TO CELEBRATE!

Groups have an opportunity to reserve our Celebration Room for a birthday, retirement party, or any small special event for up to 15 people.

EVEN MORE SAVINGS!

In addition to receiving all applicable discounts, non-profit, school, and senior groups pay no processing fees.** Bus or motorcoach drivers may be eligible to receive a complimentary ticket for select shows.**

CONVENIENCE!

Pay by credit or check; flexible payment plans are available.

ORDERS & PAYMENTS

Group Rates are for everyone! As long as you have a group of ten or more, you can call our box office to receive discounted tickets on most Music Hall presentations. A 20% deposit is due at time of reservation for all groups. Groups can pay for their order by check, American Express, MasterCard, Visa or Discover through our Box Office.

We ask that you give us your best estimate for individuals attending. However, we understand that things happen and you can lower your number up until the final payment is made (three weeks before the performance.)

All payments on an order are considered a final sale; there are no refunds or exchanges.

We ask that all orders be finalized at least three weeks prior to the performance, but we're flexible! While seating may be limited for some performances, we will be happy to help you when you're ready.

Only the group leader can make adjustments to the order. Group Members can pay individually as long as the deposit is paid at the time of the reservation. Final payment is due three weeks before the show.

After payment is complete, group tickets can be mailed to the group leader as long as it is more than seven days before the performance your group is attending. Tickets can also be held at the Box Office's Will Call window for pick-up. Tickets will be put at Will Call if the order is placed and/or paid for less than seven days before the performance.

We can hold all of the tickets under your name or under the names of your guests. We request that you provide a guest list 72 hours in advance of the event for orders held at Will Call.

Troy Savings Bank Music Hall

518.273.8945

30 Second Street, Troy, NY 12180

For more information or to reserve your tickets,
please contact Jessica Bowen at 518.629.4016
or jessica@troymusichall.org

